

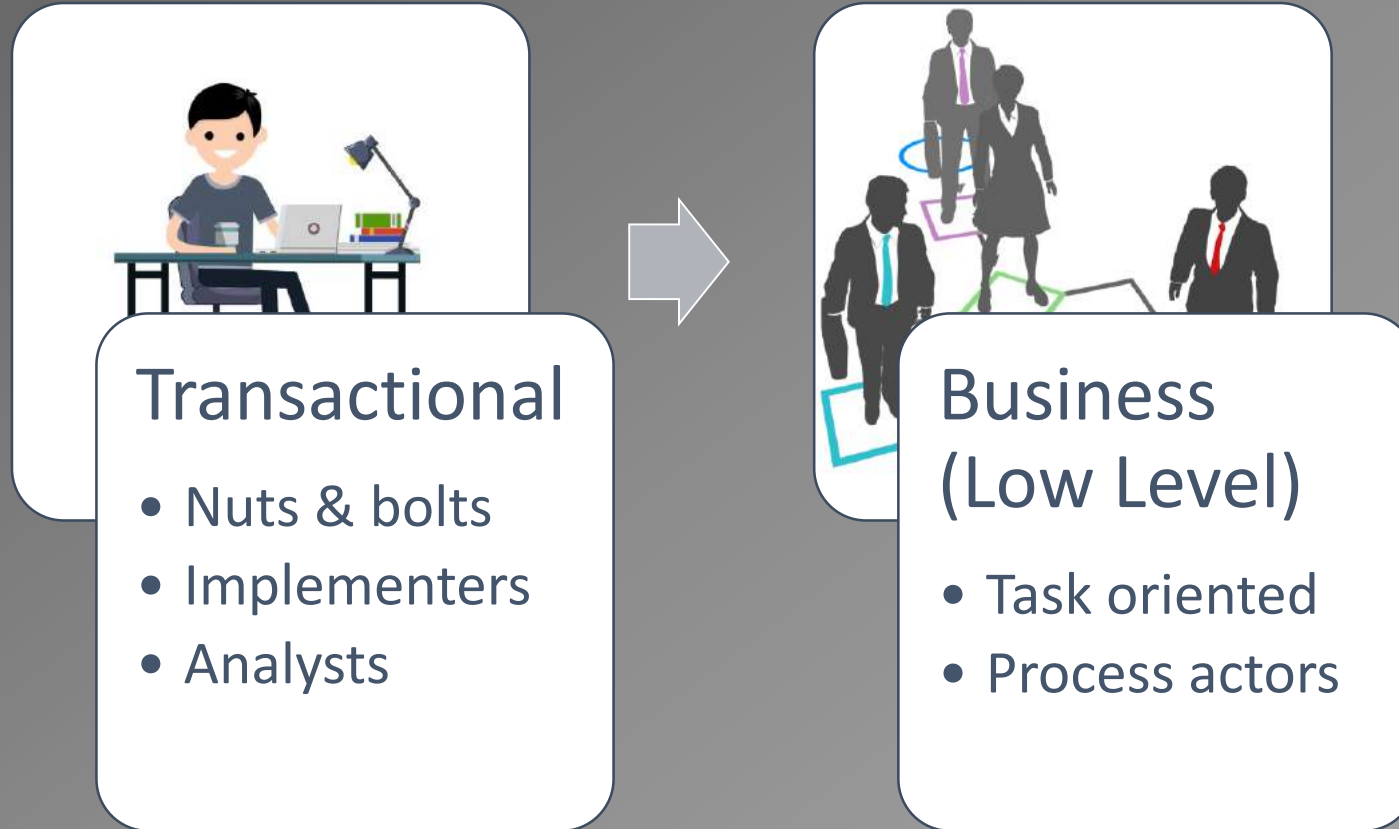


Business Milestones as Configuration
bpmNEXT 2018



Transactional

- Nuts & bolts
- Implementers
- Analysts





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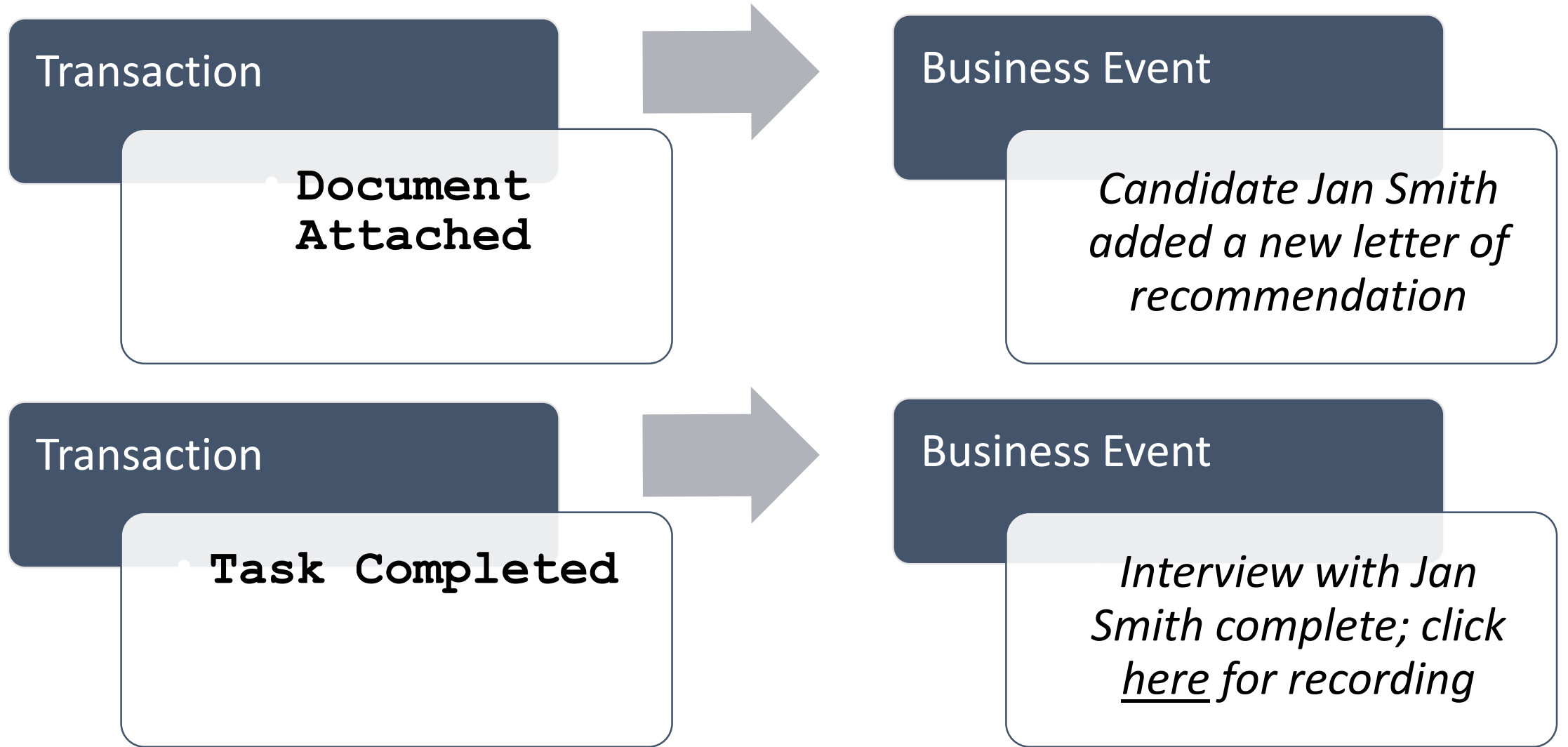
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 - “Begin review when application for submission complete”
 - “Notify insured when certain documents remain outstanding”

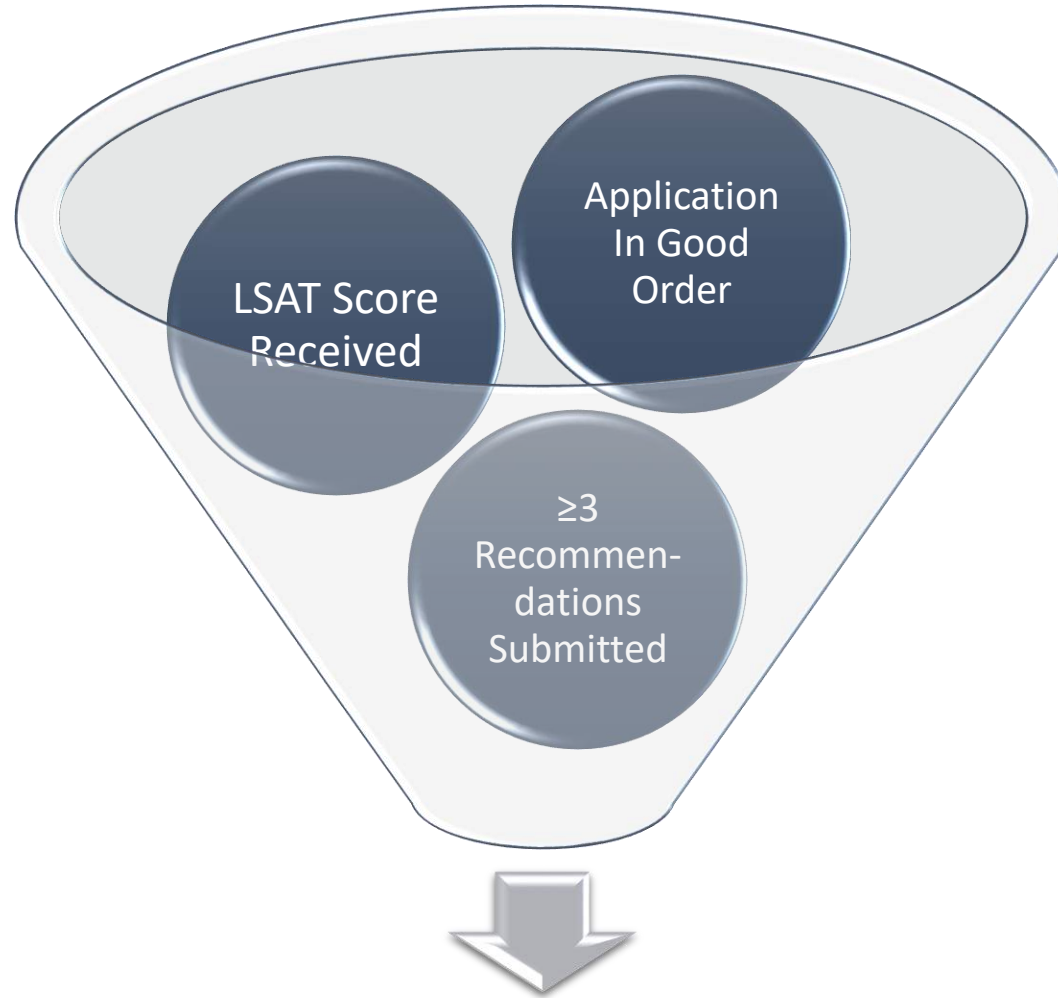
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- At any given moment, every activity that **can be** running, **is** running
 - + Great for efficient, parallel execution
 - + As in case management and other event-driven models, though, semantic state could be difficult to express

- Generate business events from transactional data
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- Generate business events from transactional data
- Combine business events to produce business milestones
- Use events and milestones to drive
 - + Application behavior
 - + Collaboration





Ready for Admissions Review

Ready
to
Review



ML Predicts
Competitive
Risk



- App Events drive collaboration through Process Director **Journals**
- Journals provide:
 - + Semantic history of cases, processes, and more
 - + Threaded discussions
 - + Configurable context for App Events
 - by App Event category
 - by App Event context

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- Process Director App Events combine otherwise disparate transactions and activities to create true business milestones
- App Events drive application behavior
- Configurable Journals provide both
 - + A history of relevant business events
 - + An opportunity for further collaboration as the application unfolds

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Thanks! The boring part is over now.



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