

# ML, Conversational UX, and Intelligence in BPM

Andre Hofeditz & Seshadri Sreenivas, SAP SE

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# Intelligent Business Process Management (iBPM)

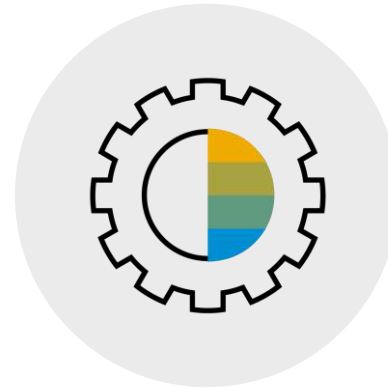
Key trends, customer needs, and value proposition for **LIVE PROCESSES**



**Business  
Agility**



**Business  
Empowerment**



**Automation**

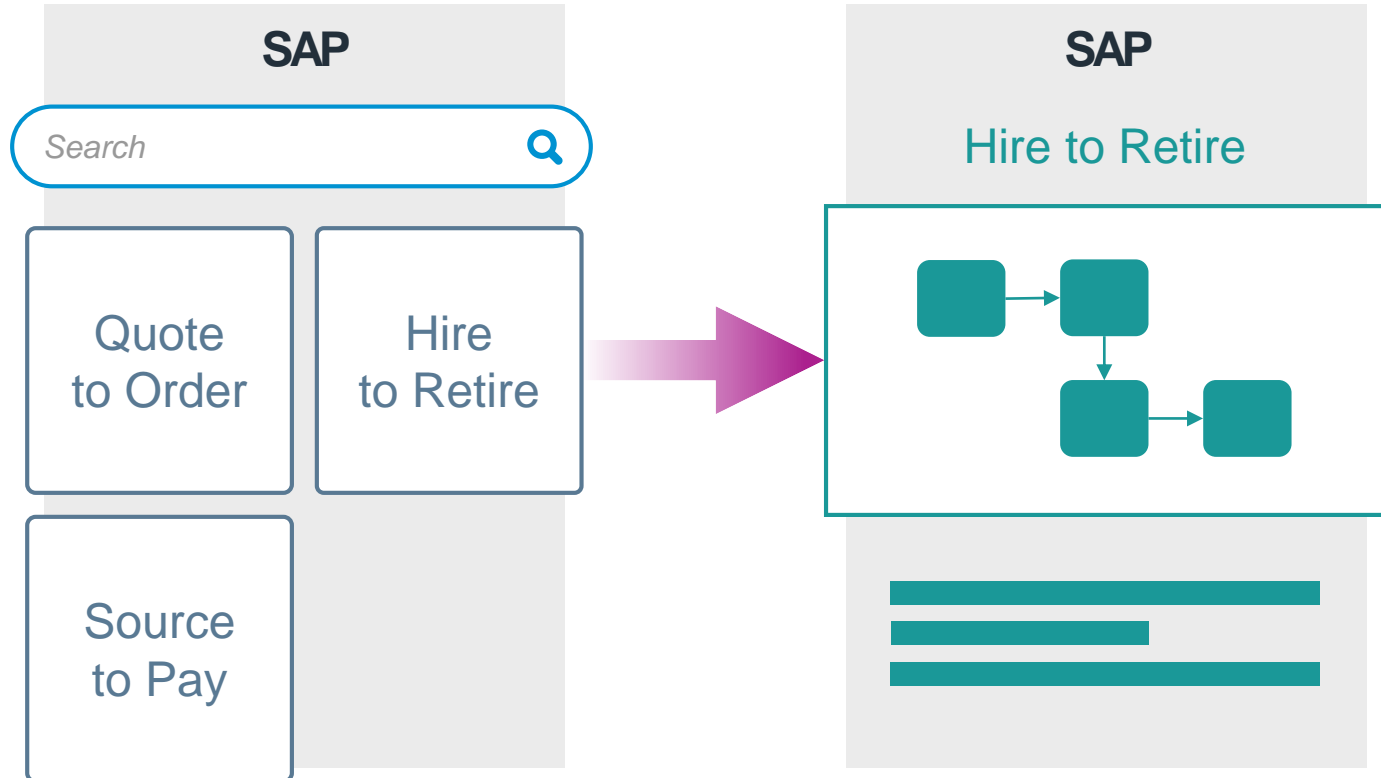


**Intelligence**

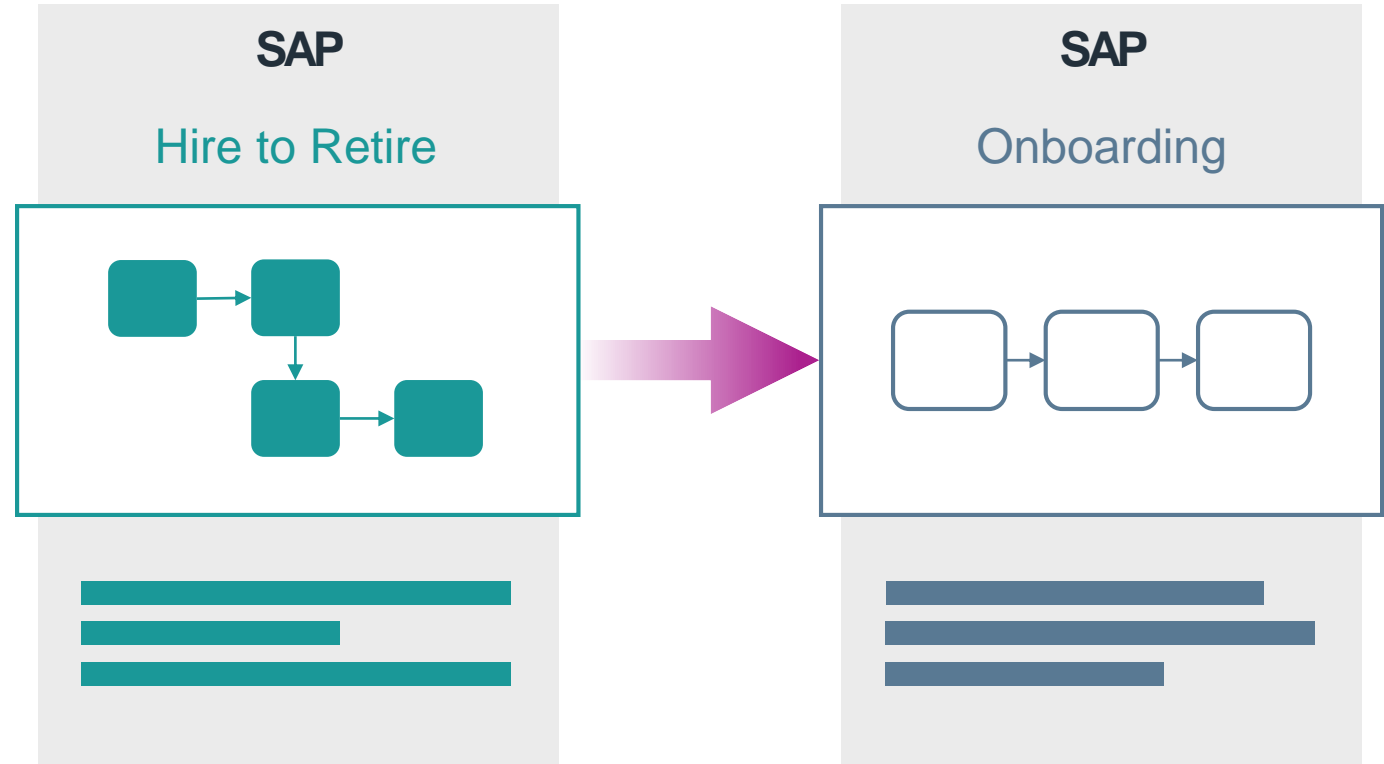
# Building blocks of intelligent BPM for Live Processes



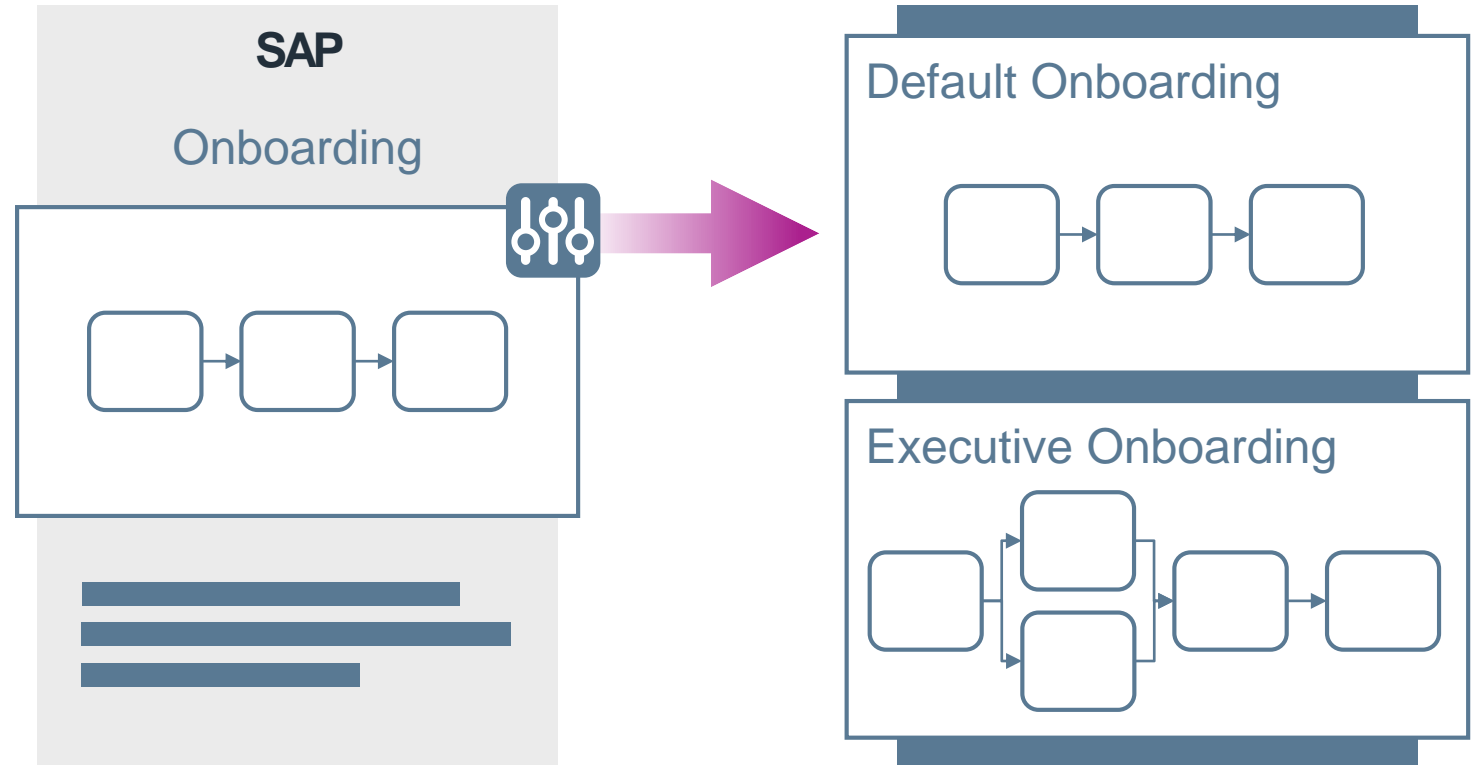
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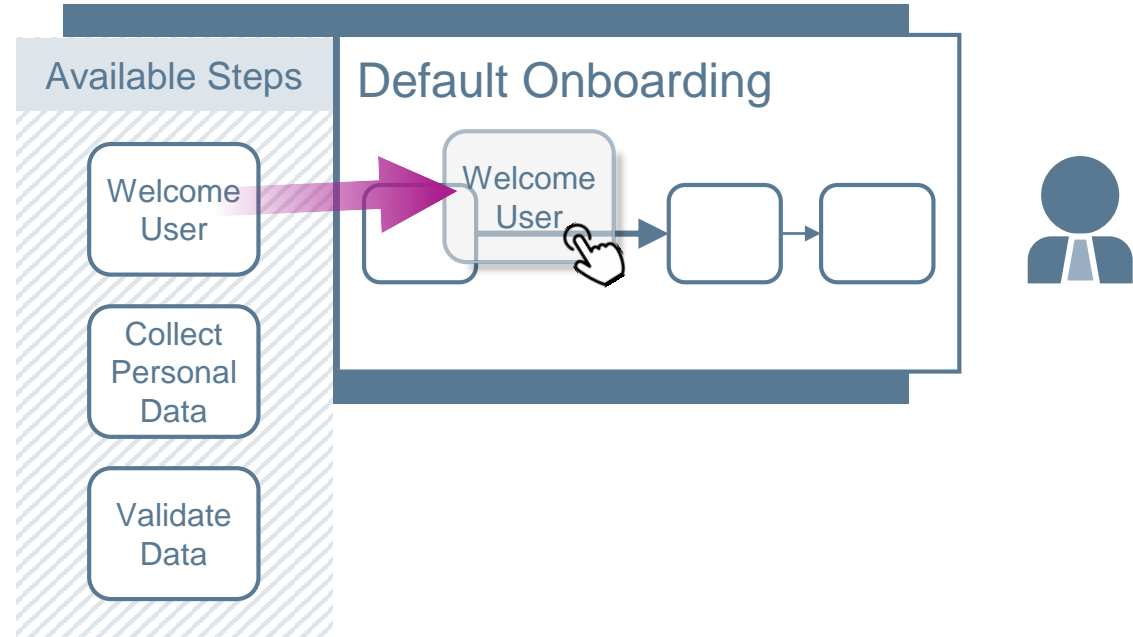
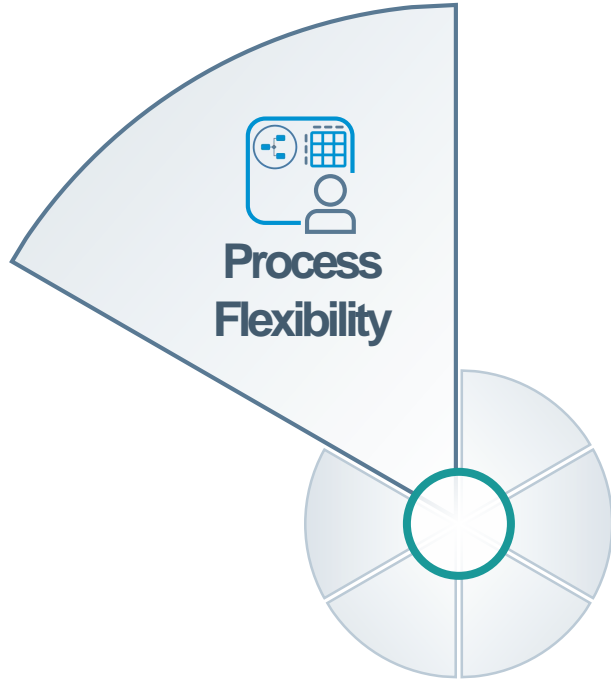
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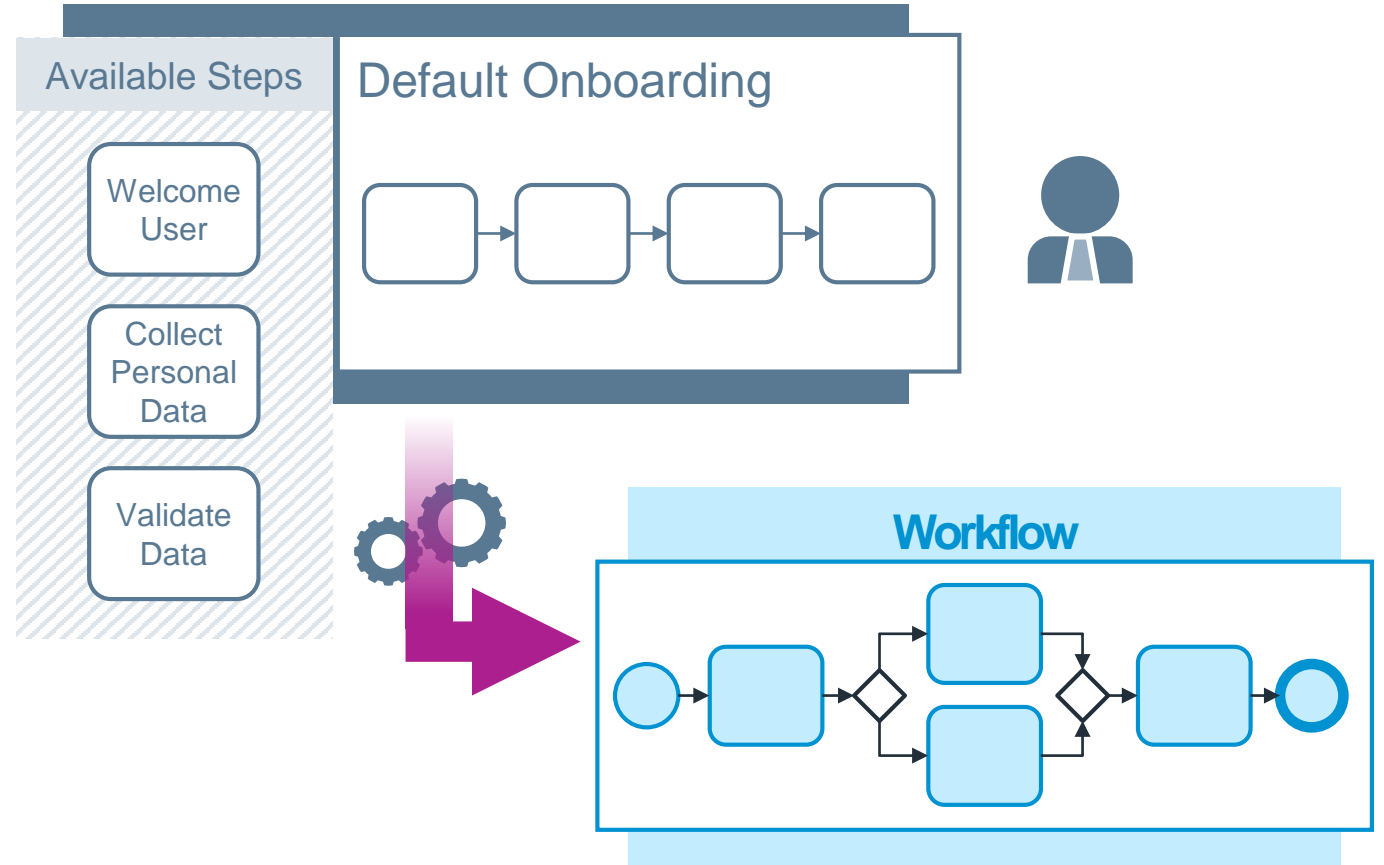
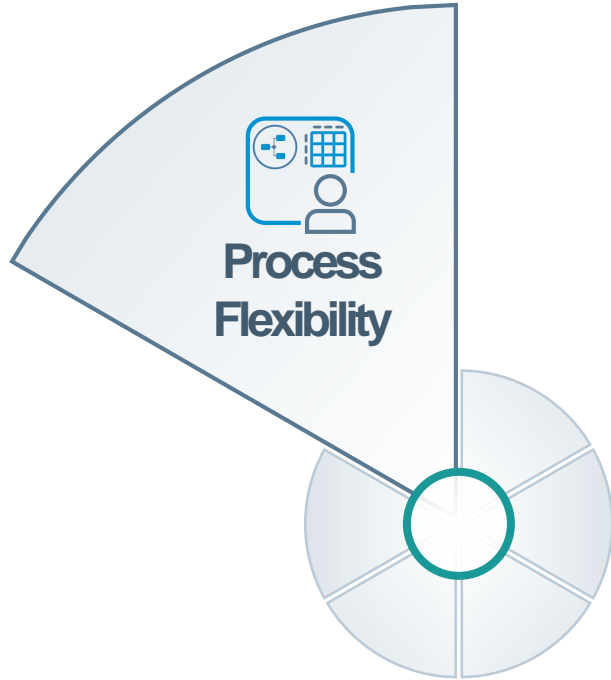
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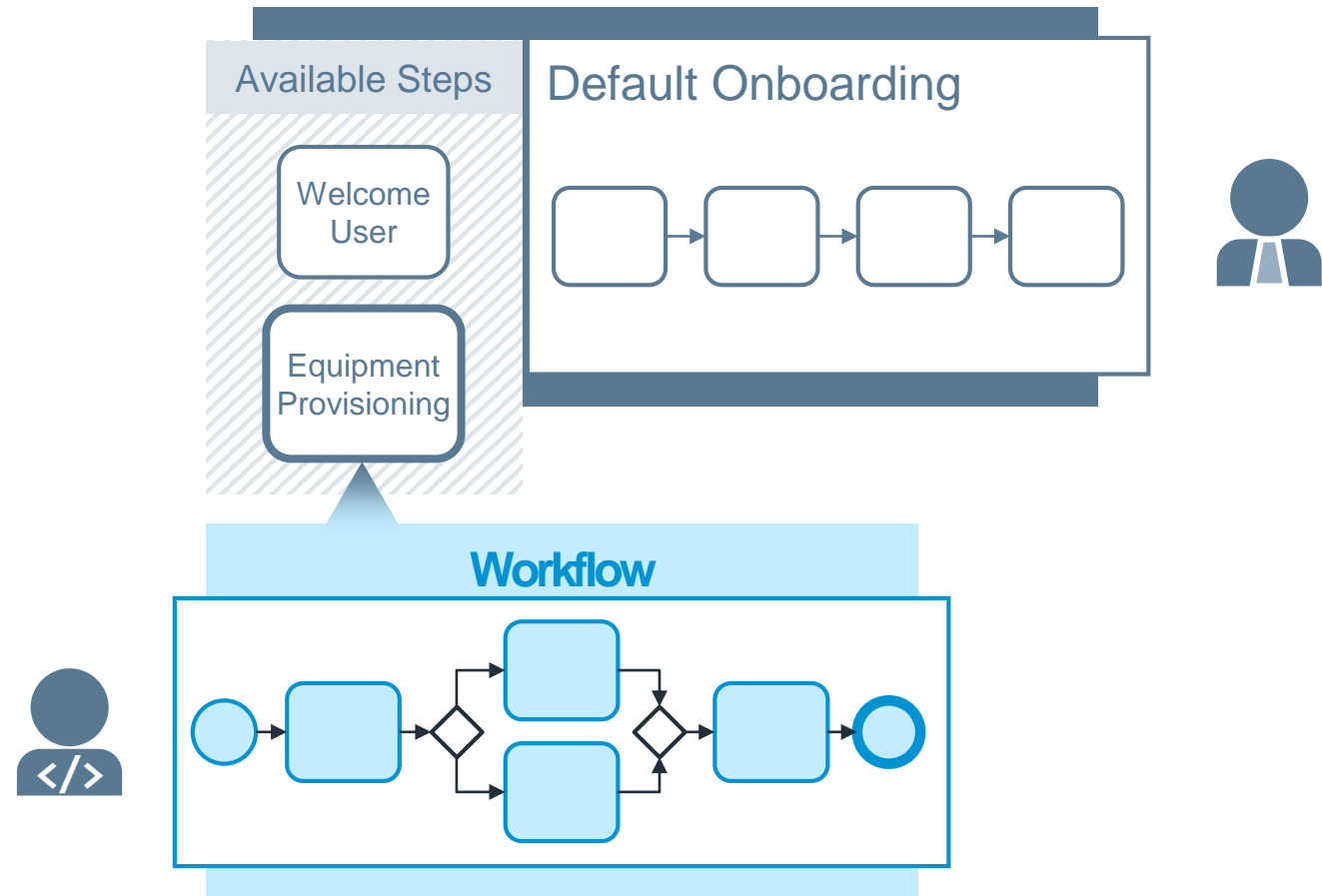
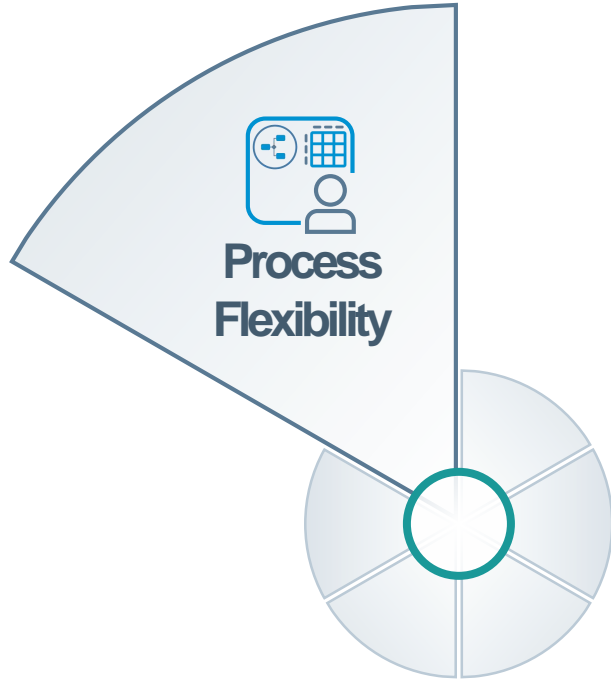


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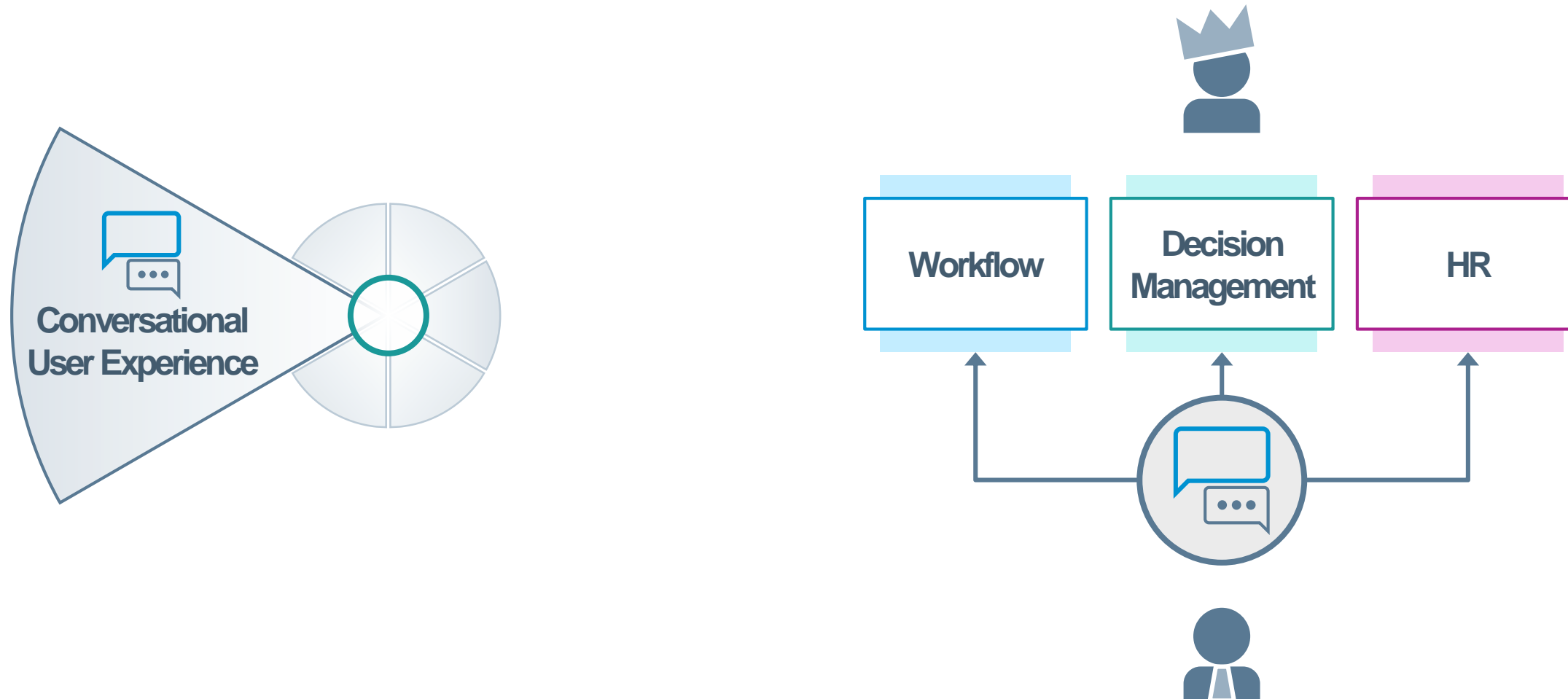




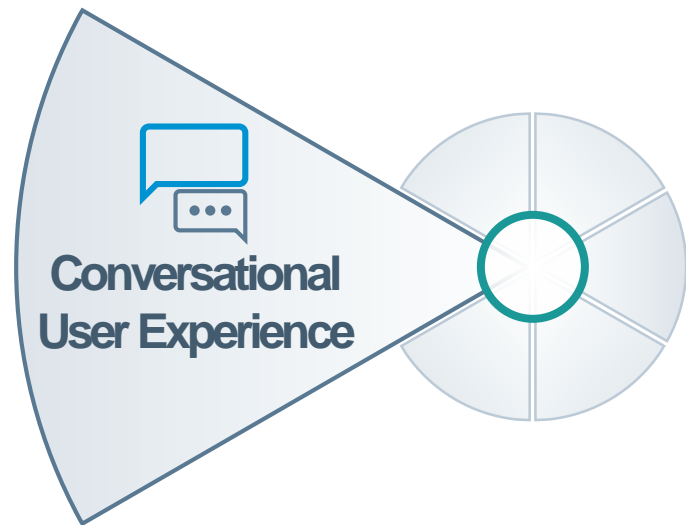
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Hi, what roles are required for Alex Flowers?

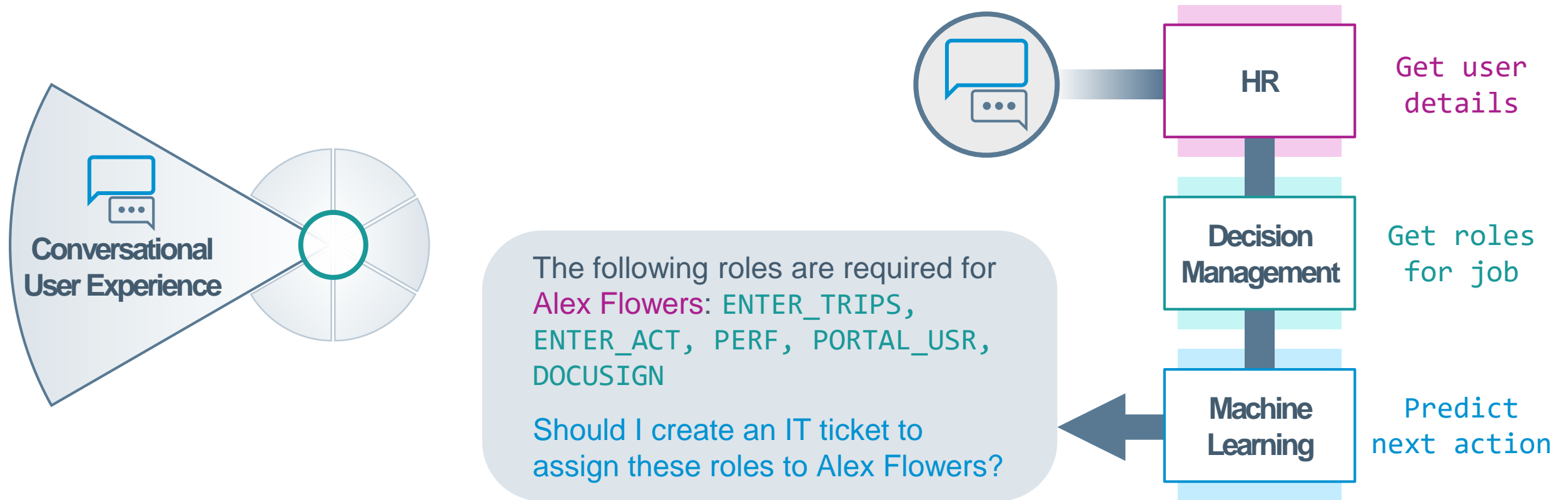
The following roles are required for Alex Flowers: ENTER\_TRIPS, ENTER\_ACT, PERF, PORTAL\_USR, DOCUSIGN

Should I create an IT ticket to assign these roles to Alex Flowers?

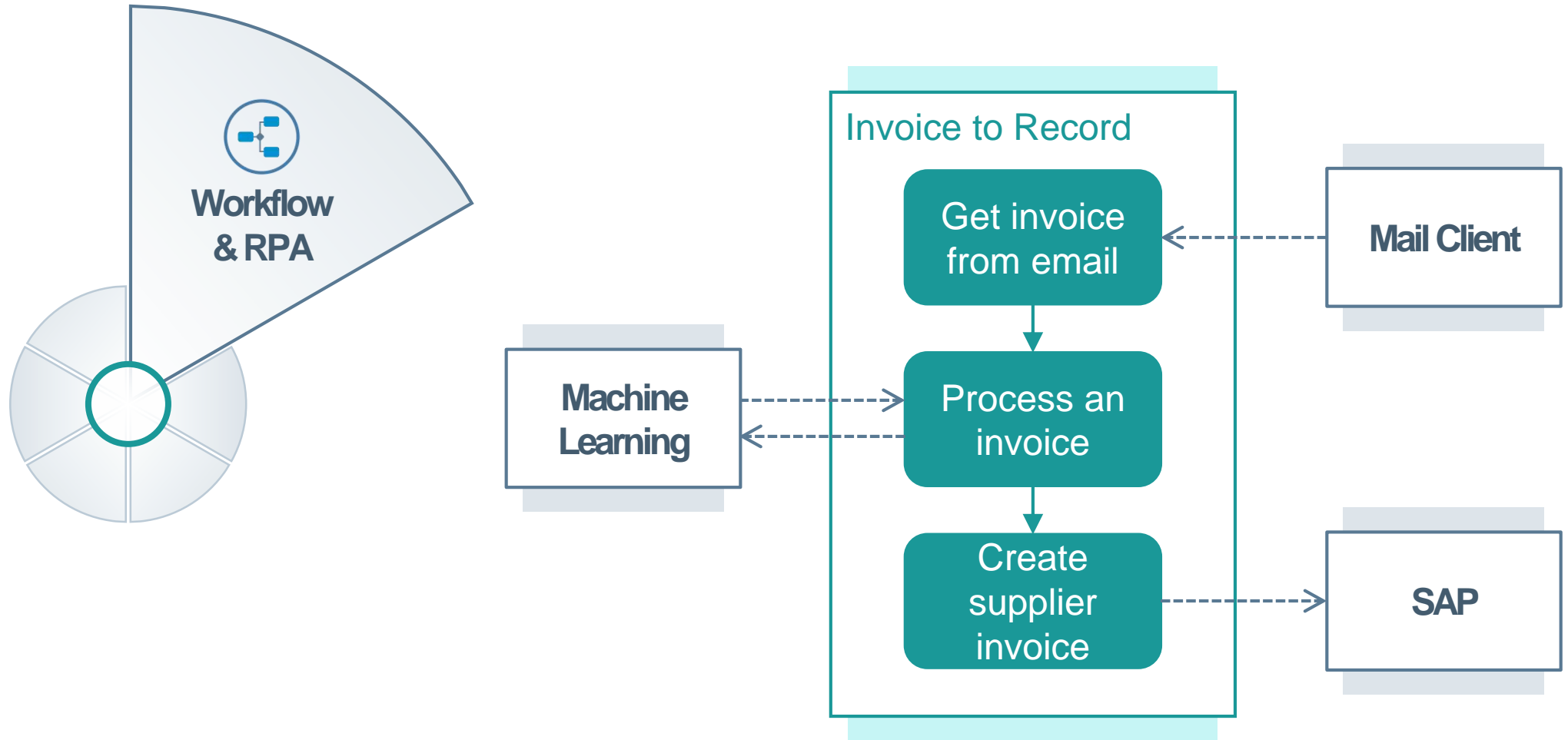
Yes, create a ticket.

Ok. This is your ticket: 70038.

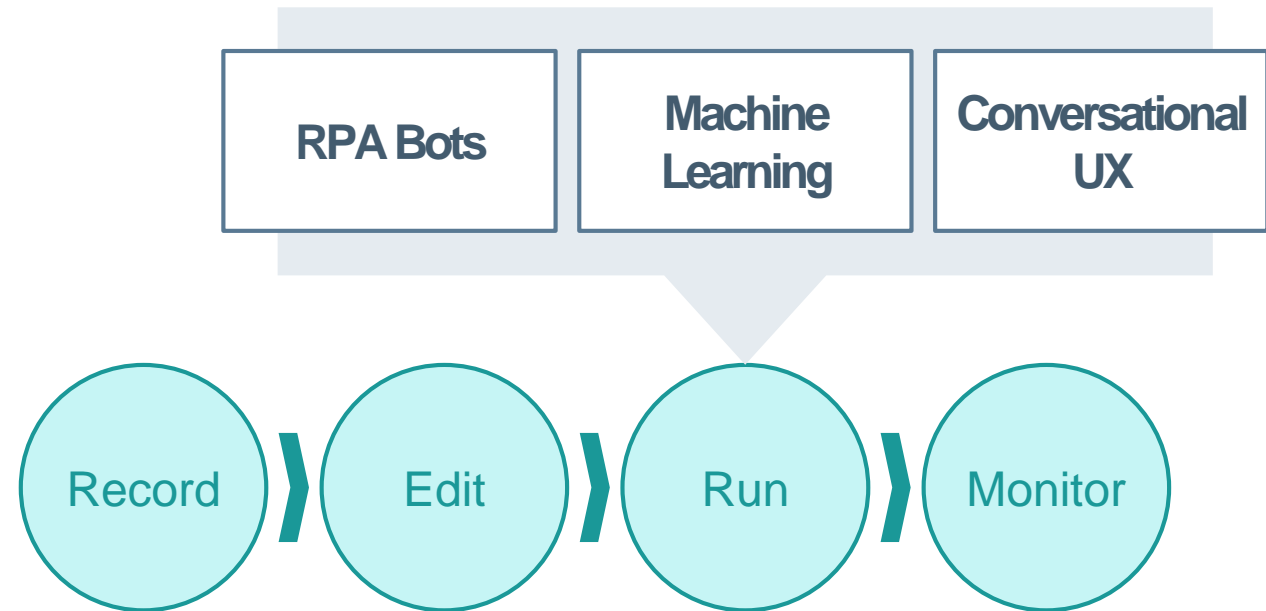
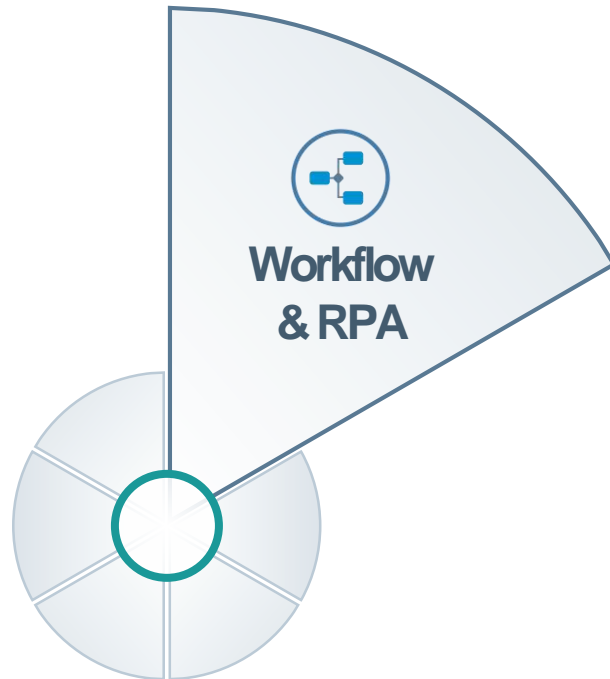
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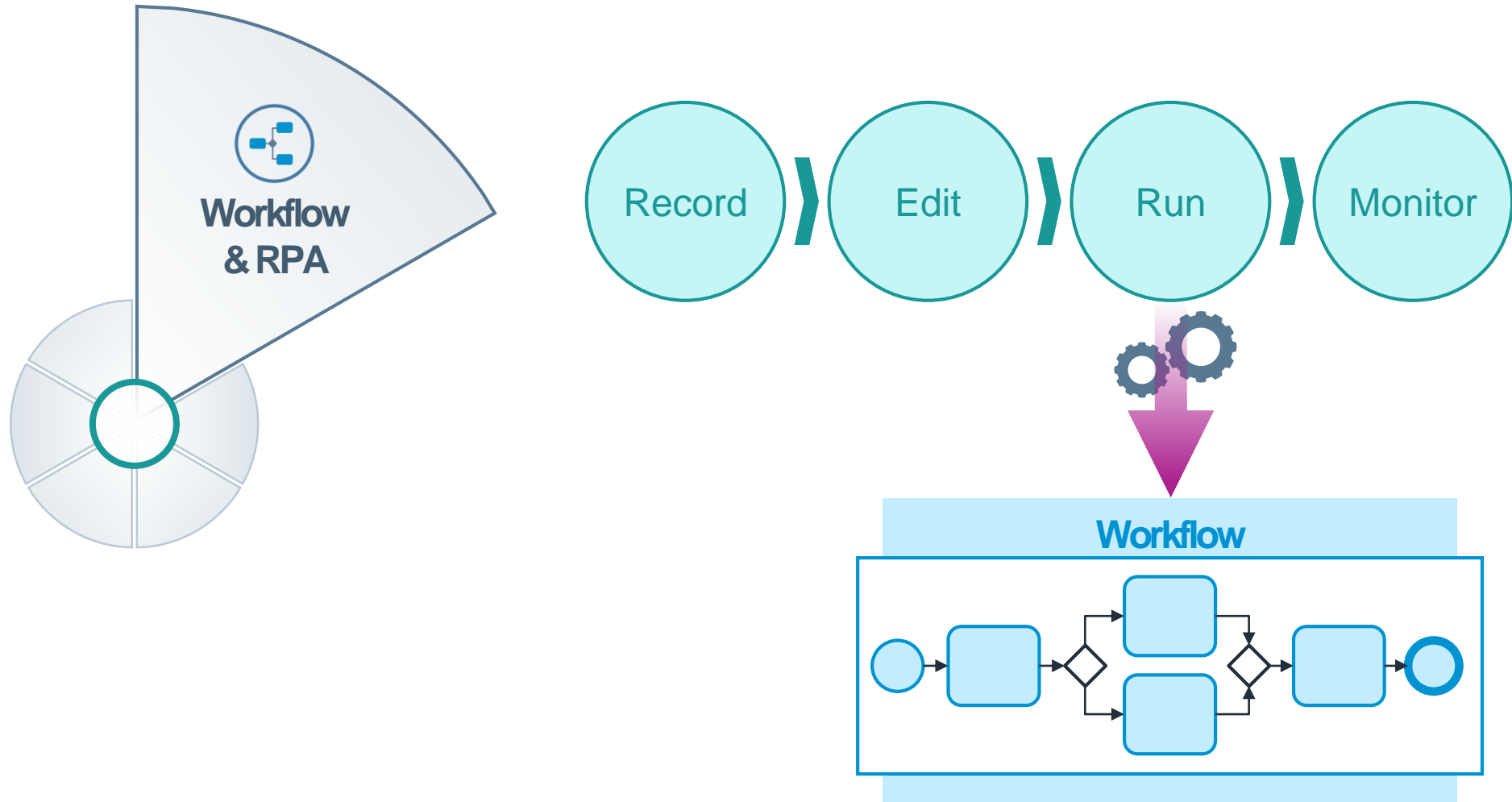
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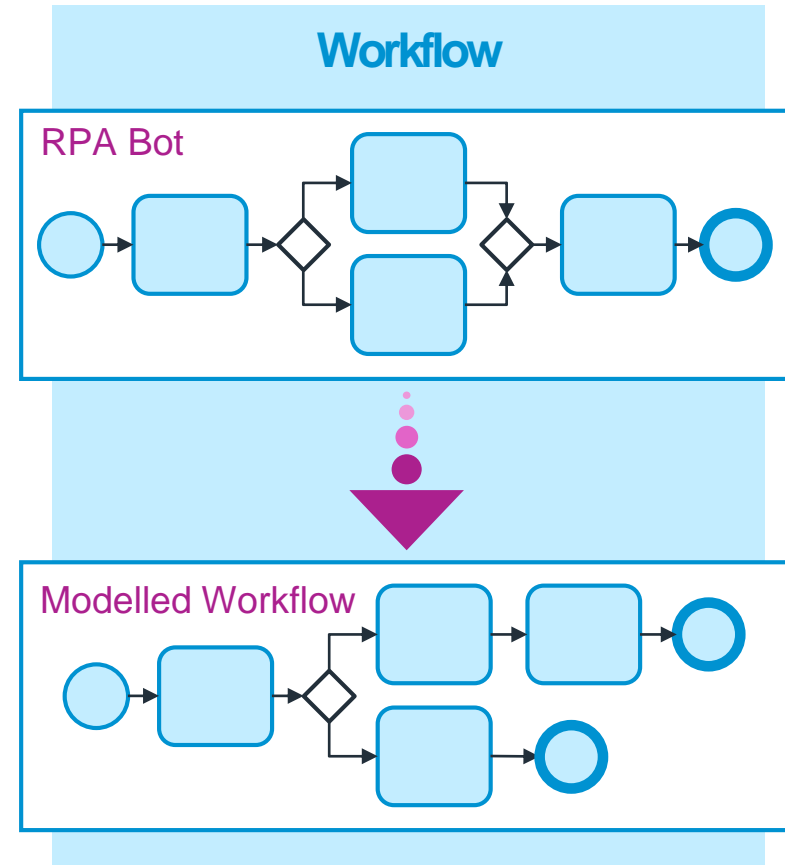
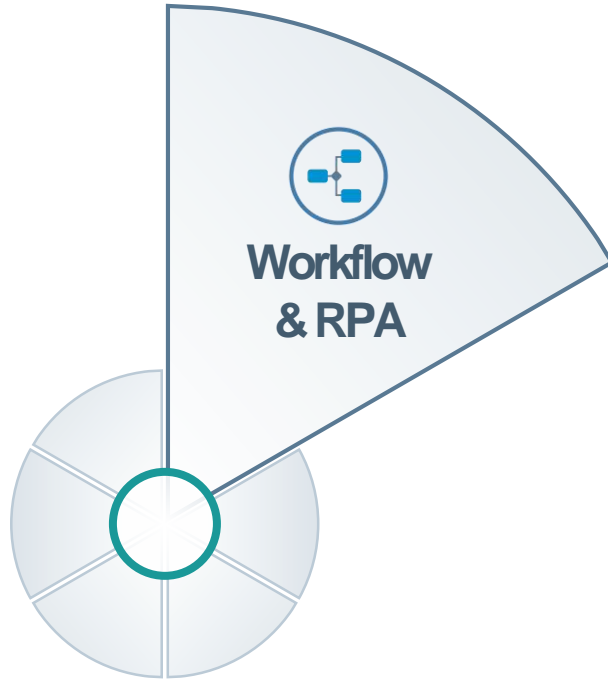
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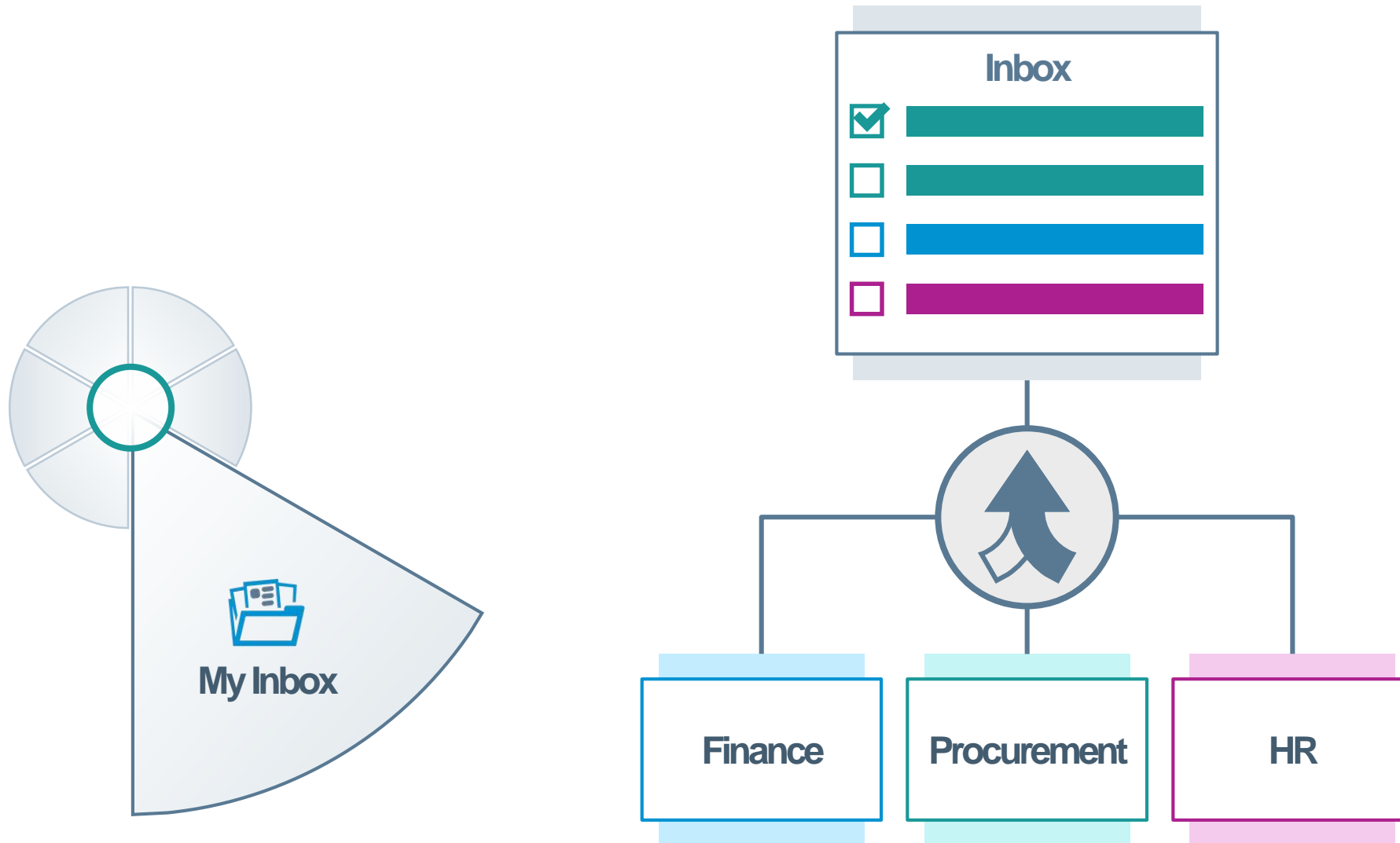


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